

Security overview for hospital IT teams

Scribeln is a mobile app for doctors and surgeons. It listens to the consultation and writes the clinical note on the doctor's phone. Speech recognition, note writing and storage all run on the phone, so patient data never passes through our systems.

WHERE THE DATA IS

Stays on the doctor's phone

- Consultation audio, held in memory only and never saved
- Notes and prescriptions, encrypted behind the PIN
- Patient names, ages, phone numbers, diagnoses, medicines
- Consent records and the audit log

Reaches our servers (Mumbai)

- The doctor's account email
- Plan and subscription status
- How many phones use the account

Never reaches us

- Recordings, transcripts or notes
- Any patient detail
- Card, UPI or bank details
- Analytics or crash reports (the app has none)

HOW IT IS PROTECTED

- ✓ Speech and AI run on the phone · no cloud AI
- ✓ App opens with PIN, fingerprint or face · auto-lock
- ✓ Every edit and signature in an audit log
- ✓ Pro backups locked with the doctor's passphrase
- ✓ Secret keys kept out of the code · private code store
- ✓ Email domain protected against fake mail
- ✓ Written plan for security incidents
- ✓ Notes encrypted with AES-256 · key in secure hardware
- ✓ Patient consent recorded every session
- ✓ Integrity code on every signed PDF
- ✓ Each doctor sees only their own account
- ✓ Website only over an encrypted connection
- ✓ Weekly encrypted backup of account data · tested

WHERE WE STAND

Digital Personal Data Protection Act, 2023	Designed around
National Medical Commission record-keeping	Designed around
Independent security test by a CERT-In empanelled firm	Planned after launch
ISO/IEC 27001 information security	Later

QUESTIONS AND SECURITY REPORTS

Write to **hello@scribeln.app** (put "Security" in the subject for a security report). We reply within 48 hours. The latest version of this sheet is always at **www.scribeln.app/security.html**.